

CareerGator.com

Terms of Service

An expert staff member, who will work with you one-on-one to achieve the desired outcome, will be assigned to you within two business days of payment confirmation. We provide two opportunities for our customers to review our draft products and request changes that we will implement.

Our video and Performance Presentation Résumés™ include an audio track (if desired) and a combination of three graphs/charts (if desired). Customers have the option of providing their own photos that we will incorporate into their résumés. There could be additional charges for extra graphs, charts, and/or stock photos.

For video résumés, we accept short video clip submissions in the following formats: MPEG-4, DV and MOV. We accept MPEG and WAV file formats for audio clip submissions. We accept the following photo and image formats: JPEG, GIF, and TIFF files.

Video production costs are extra for in-person video shoots for video résumés and videotaped interviews.

For mock interview purchases, if you want the interview recorded, we will need to obtain your written permission in advance to tape the interview.

We take great pride in providing world-class products and services and your satisfaction is our top priority. We aim to ensure customer satisfaction. We offer refunds prior to our staff beginning work on a product or service. If you have a problem with a product or transaction, contact us and we will work with you to resolve the issue. We will make every effort to respond to all customer service inquiries within two business days.

We reserve the right to deny service to anyone using our products and services for other than their intended purpose.

Anyone engaging in fraudulent and/or malicious activity on this website or toward the parent company, its employees, officers, directors, committee members, representatives, affiliates, and volunteers will be held legally liable.

CareerGator.com and its parent company, employees, officers, directors, committee members, representatives, affiliates, and volunteers will not be liable for damages expenses, costs, claims, and causes of action of any kind associated with the use of this site or services provided by CareerGator.com beyond the cost of the actual services provided.